KRISHNA VIJAY K

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Professional Summary

Experienced and outcome-driven Lead UI/UX Designer & Product Design Specialist with 10+ years of expertise across UX strategy, user research, design systems, and developer collaboration. Proven track record in crafting scalable design solutions for SaaS products, enterprise platforms, and customer-facing applications. Hands-on with Figma plugin development, WordPress plugin creation, and design-to-code collaboration (ReactJS/Nextjs, Material UI). Passionate about human-centered design, rapid iteration, and delivering measurable business impact through design-led product thinking.

Professional Experience

Lead UI/UX Designer | Dbiz | Feb 2024 - Present

- Led the UX design of Aldar's Education portal, website, mobile apps, improving task completion speed by 28% and increasing CSAT scores by 22%.
- Ran design thinking workshops and cross-functional design sprints, enhancing team alignment and delivery velocity.
- Defined multi-phase UX research plans, blending surveys, interviews, usability tests, and behavioral analytics (Datadog, Hotjar, Google Analytics).
- Built and maintained an enterprise-grade Figma Design System, reducing UI inconsistencies and cutting developer handoff time by 35%.
- Mentored a team of 4 junior designers, driving process adoption and improving design quality.
- Partnered with engineering teams to deliver WCAG-compliant, responsive UIs using ReactJS, Material UI, and SCSS.
- Led **UX writing and microcopy improvements**, reducing user errors and friction in key workflows.

Skills

UX & Product Design

UX Strategy \cdot Human-Centered Design \cdot Interaction Design \cdot Design Systems \cdot UX Roadmapping \cdot UX Metrics & KPIs \cdot Wireframing \cdot Prototyping \cdot Accessibility (WCAG) \cdot UX Writing \cdot Microcopy \cdot Product Thinking \cdot Dashboard Design

User Research & Analytics

 $User\ Interviews \cdot Usability\ Testing \cdot Heuristic\ Evaluation \cdot A/B\ Testing \cdot Persona\ Development \cdot Journey$ $Mapping \cdot Information\ Architecture\ (IA) \cdot Funnel\ Analysis \cdot UX\ Audit \cdot UX\ Analytics\ (Hotjar,\ Google\ Analytics) \cdot Competitor\ Research$

Design & Development Tools

Figma (Advanced – Plugin Development) \cdot Adobe XD \cdot Sketch \cdot InVision \cdot Zeplin \cdot Principle \cdot Miro \cdot Notion \cdot Jira \cdot Trello \cdot Photoshop \cdot Illustrator

Technical Collaboration

HTML5 · CSS3 · SCSS · Bootstrap · ReactJS (Collaborative Handoff) · WordPress Plugin Development (PHP, JS) · Figma Plugin Development (JS, TypeScript, Figma API) · **Wordpress** development, **Shopify** development, **Wordpress plugin** development

Visual & Brand Design

 $Brand\ Identity \cdot Typography \cdot Iconography \cdot UI\ Kits \cdot Design\ Tokens \cdot Color\ Theory \cdot Style\ Guides \cdot Motion \\ Design$

Collaboration & Delivery

Design Thinking Workshops · Agile / Scrum · UX Documentation · Developer Handoff · Design QA · Crossfunctional Collaboration · Team Mentoring · DesignOps & Process Optimization

Senior Lead UI/UX Designer | Xoriant Solutions Pvt Ltd | Mar 2022 – Aug 2023

- Conducted UX discovery workshops, synthesizing insights from user interviews, heatmaps, and session recordings to drive usability improvements.
- Built a modular, **scalable Figma component library**, improving design consistency and efficiency by 40%.
- Advocated for and implemented WCAG 2.1 Level AA accessibility standards, enhancing product inclusivity.
- Collaborated with frontend developers to ensure seamless UI implementation using ReactJS, Material UI, and SCSS.
- Integrated UX metrics and success KPIs into Agile sprints, aligning product roadmaps with measurable user outcomes.
- Enhanced UX documentation and design QA processes, reducing design-to-development defects by 30%.

Senior UI/UX Designer | Marlabs Inc | Aug 2016 - Mar 2022

- Designed and executed UX strategies for SaaS, B2B platforms, and mobile apps, improving usability and driving key engagement KPIs.
- Created high-fidelity, interactive prototypes with motion design, improving stakeholder engagement and testing efficiency.
- Spearheaded the **company's first modular Figma Design System**, streamlining **UI consistency** and reducing design-to-dev handoff time.

- Conducted end-to-end user research, including persona development, task flows, and information architecture mapping.
- Collaborated with cross-functional teams across Agile Scrum environments, ensuring customercentric feature delivery.

Product & Plugin Designer (WordPress & Figma Plugins) | Independent Projects | 2019 – Present

- Designed and developed multiple WordPress plugins (e.g., Page Post Clone), achieving 1,000+ active installs on the WordPress repository.
- Built and published Figma plugins to improve design handoff, component management, and workflow automation for design teams.
- Conducted plugin-specific user research, ran beta testing, and applied iterative UI/UX improvements based on community feedback.
- Managed the full product lifecycle: UX/UI design, front-end and back-end development (PHP, JavaScript, Figma Plugin APIs), deployment, and ongoing support.
- Created plugin documentation, UX microcopy, and optimized marketplace listings for user acquisition.

Early Career: Web & UI Designer | (E-Brain Technologies, Brandize Consulting, Appsfruit) | 2013 – 2016

- Designed responsive websites, landing pages, and mobile UIs for SME clients.
- Developed front-end interfaces using HTML5, CSS3, and basic JavaScript, enabling seamless design-to-code execution.
- Built foundational skills in visual design, layout systems, and brand consistency.

Education

- Digital Marketing, MSME Technology Development Centre | 2015
- BSc Electronics, Aguinas College MG University | 2013
- 12th (Mumbai University), Vidya Bhavan Junior College | 2010
- 10th (Mumbai University), Indian Education Society | 2008

Portfolio

https://vijay.tutorialslides.com

Tools Build

Relayout Map Generator - Figma plugin

https://www.figma.com/community/plugin/1503020046108013975/relayout-map-generator

Relayout WebP Generator - Figma plugin

https://www.figma.com/community/plugin/1504895061459881097/relayout-webp-generator

Relayout QR Code Generator-Figma plugin

https://www.figma.com/community/plugin/1529519831796297794/relayout-gr-code-generator

Customize Place Order & Add to cart Button for Woocommerce

https://wordpress.org/plugins/customize-place-order-add-to-cart-button-for-woocommerce/

Web Font Converter—React apps

https://www.relayout.in/apps/webfont-generator/index.html